



# Braehead Christmas Club

## TERMS AND CONDITIONS

1. To open a Christmas club account under the service offered by Braehead Shopping Centre, all necessary paperwork must be completed in full. Your signature will be required, together with proof of identification, which shows your photograph and permanent address (e.g. passport or driving licence). If your photographic proof does not show an address, you will also need to show us a utility bill in your name. Please note: gift card/s can only be released to the person who provided identification at the time of registration.
2. Once your account has been set up, Braehead will contact you at the given address, quoting your reference number. This reference number should be used in all correspondence.
3. You can begin paying into your account straight away.
4. You can make a contribution to your account by cash or valid credit/debit card. The minimum purchase you must make is £5 and you must make the payment in person.
5. You can pay into the account as many times as you like, providing that each payment is £5 or more.
6. You can check the balance of your account by visiting Braehead's customer service desk. You will be asked for your name, address and reference number.
7. No interest is payable by us on your account.
8. In all cases, only you can collect the gift card/s and you must bring the same proof of identification that you used to open the account with you. We will also ask you to sign to say that you have received the gift card/s.
9. You do not need to redeem the full balance of your account in a single transaction, but you will be required to bring proof of identification with you each time you receive a gift card.
10. Braehead gift cards carry a 12 month expiry date. This starts from the date that you receive the card.
11. A full list of participating retailers is available from our customer service desk. This is subject to change and we reserve the right to update and amend this list as necessary.
12. Gift cards cannot be redeemed in any bank, building society or the Post Office and cannot be exchanged as payment for household bills, car tax, Bureau de Change etc.
13. Gift cards cannot be exchanged for cash and no cash alternative will be given. Individual terms and conditions of Braehead gift cards also apply. A full list is available on request.
14. Braehead Centre Management accepts no responsibility for the loss or misuse of gift card/s after you take them from your account.

